DSCC: Today & Tomorrow

Welcome

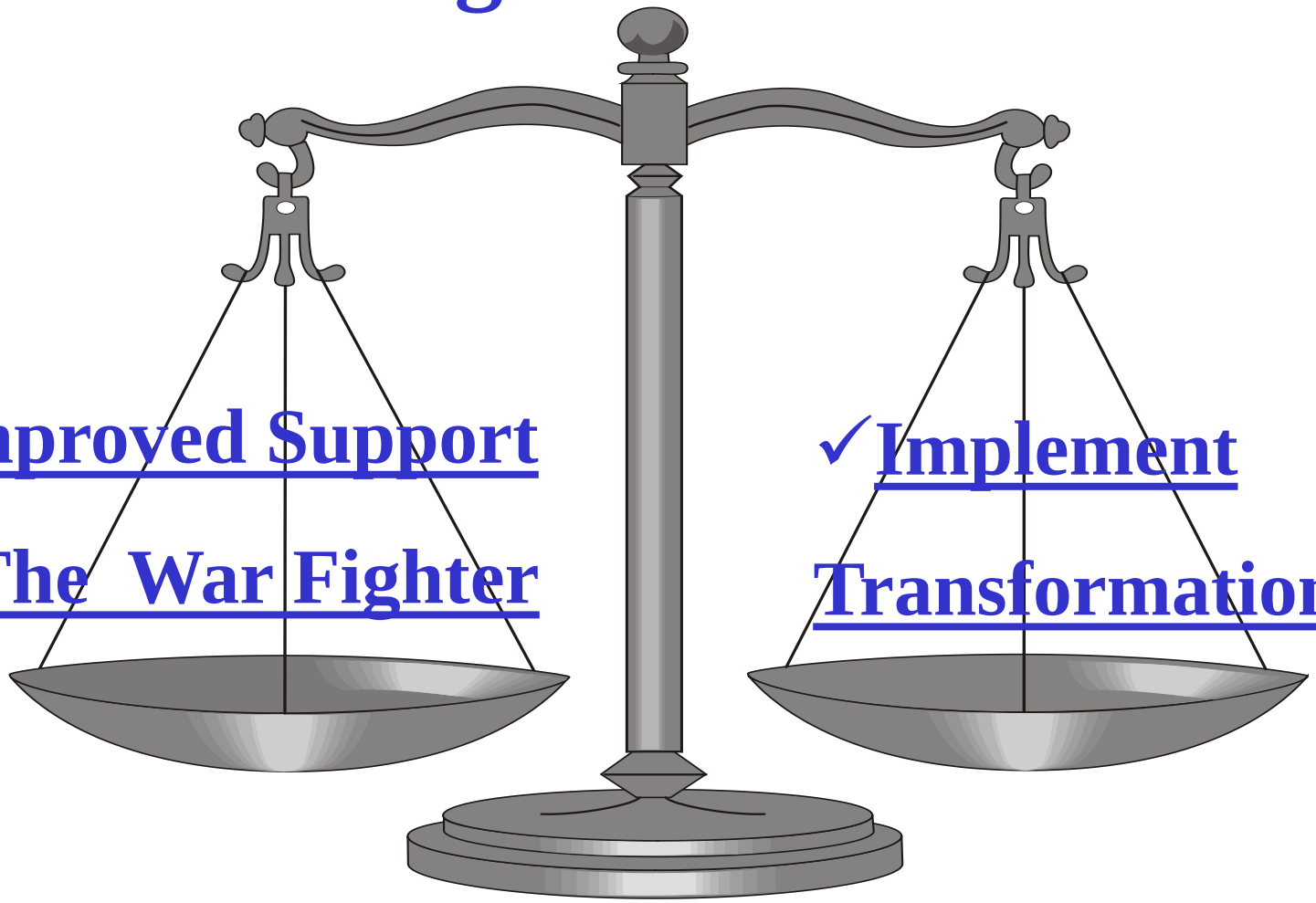
THE
DEFENSE SUPPLY CENTER, COLUMBUS

Mr. James McClaugherty,
Deputy Commander, DSCC

"DSCC Today & Tommorow" Agenda

- DSCC Today
  - Structure Of Inventory Control Point
- DSCC Tomorrow
  - Improving Customer Relationships
  - Managing Supplier Relationships
  - Business System Modernization
- Ongoing Organizational Realignment
- Summary

DLA Today:
Balancing Of Two Tasks



✓ **Improved Support To The War Fighter**

✓ **Implement Transformation**

Inventory Control Point (ICP) Organization

Lead Center Concept

LEAD CENTER: TROOP SUPPORT & GENERAL/INDUSTRIAL SUPPLY

Defense Supply Center
Philadelphia, PA

LEAD CENTER: ENERGY

Defense Energy Support Center
Ft Belvoir, VA

LEAD CENTER: LAND, MARITIME & MISSILES

Defense Supply Center
Columbus, OH

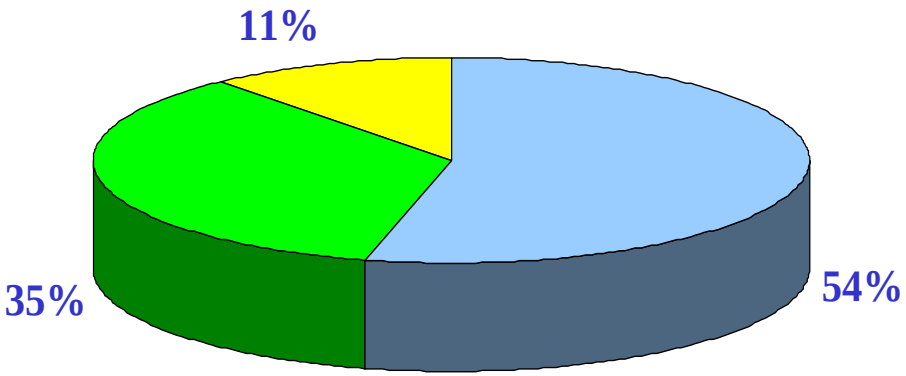
Defense Logistics Agency

LEAD CENTER: AVIATION

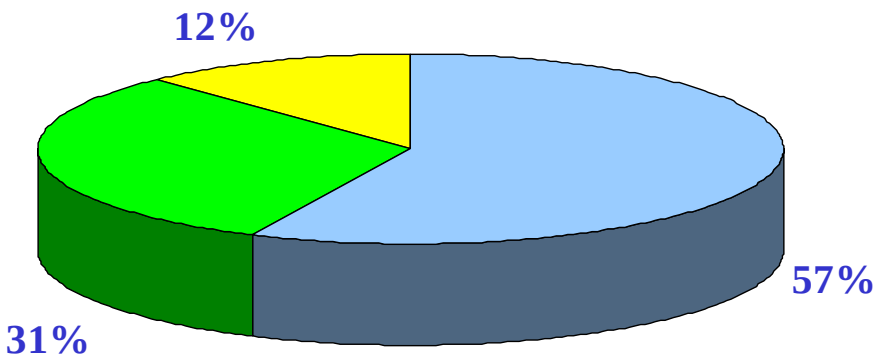
Defense Supply Center
Richmond, VA

DLA Weapon System NSN (Spare Parts) Workload

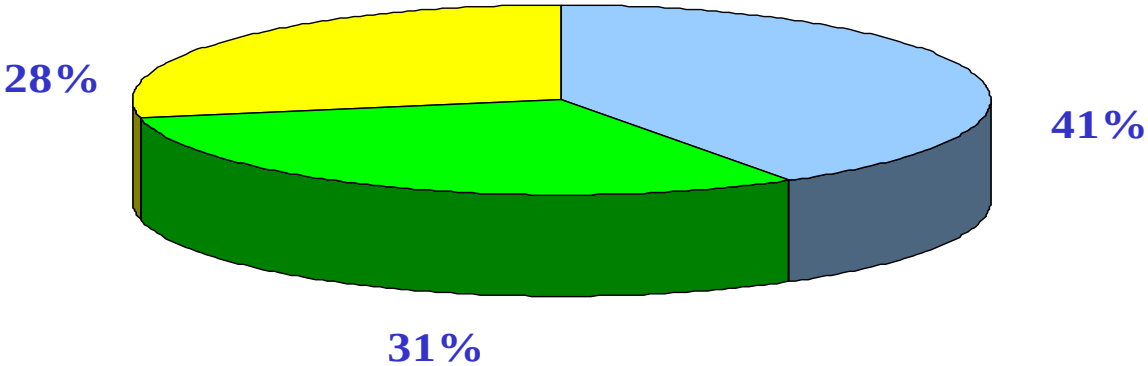
Land



Maritime



Aviation



DSCC DSCP DSCR

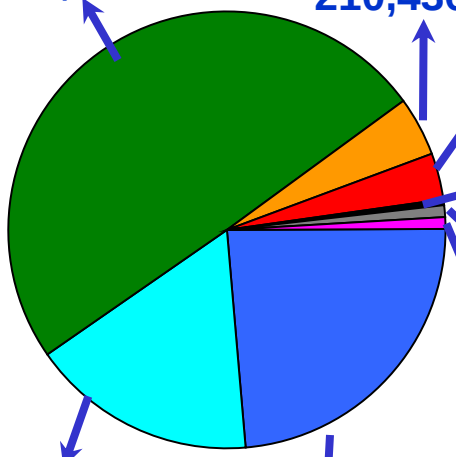
Business Base

- 4.9 M Reqs Annually
- 1.6 M NSNs
- $2.3B Sales
- 22,000 Customers
- 4,700 Suppliers

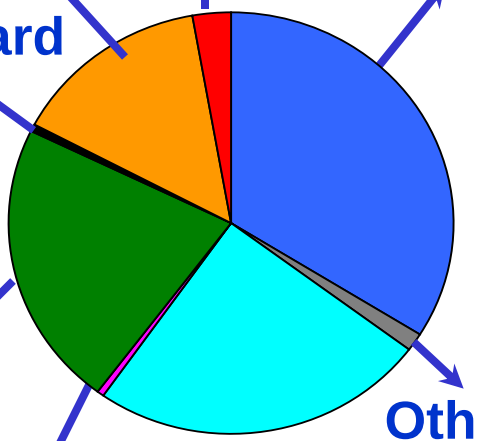
FY02 Customer Profile

DSCC

By Customer Orders



By Sales ($)



Total Dollar Value: $2.3B

Total Requisitions: 4.9 M

Enduring Freedom / Iraq Freedom
Requisitions by Customer Priority Groups

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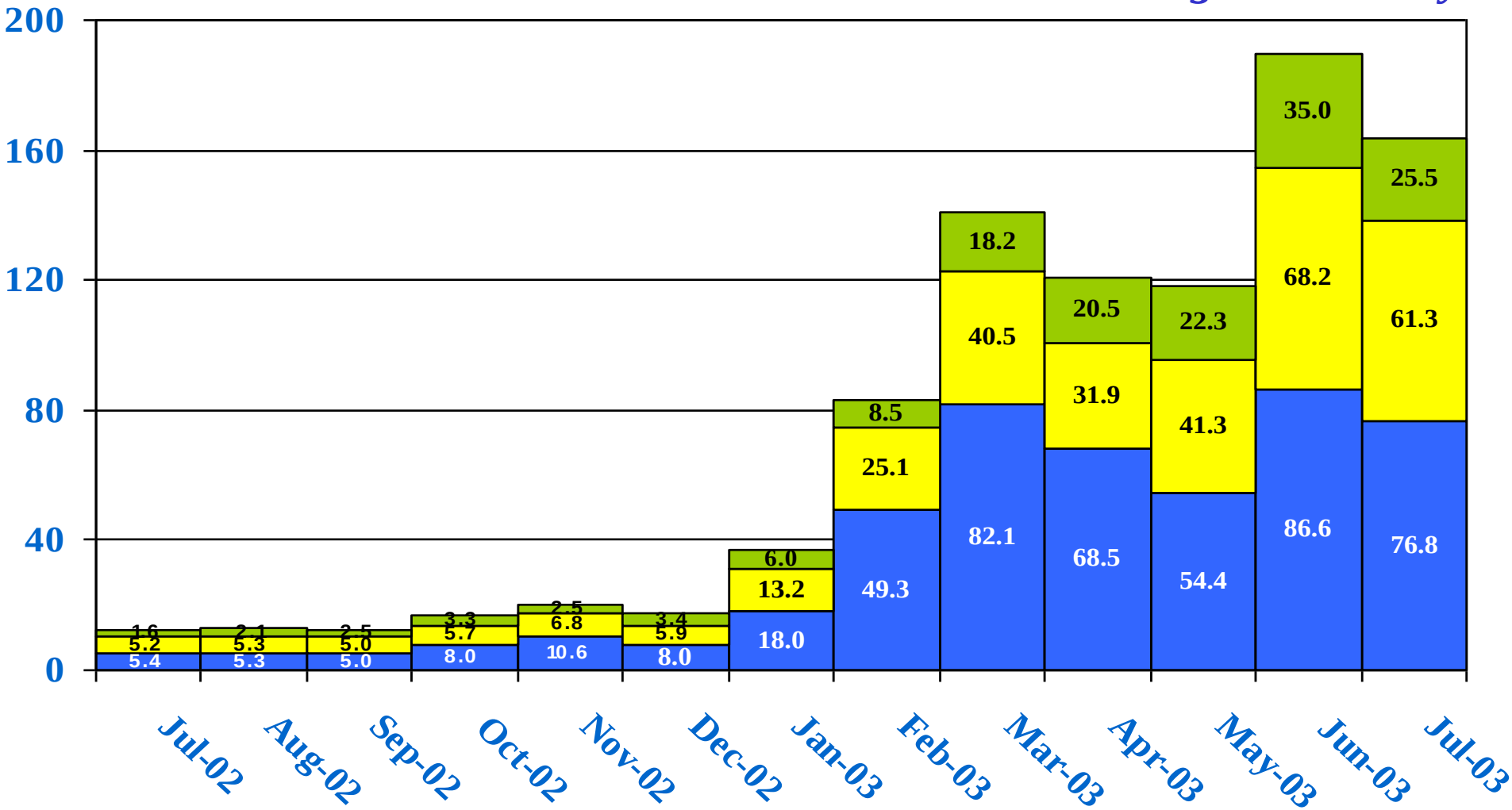
Blue = Highest Priority

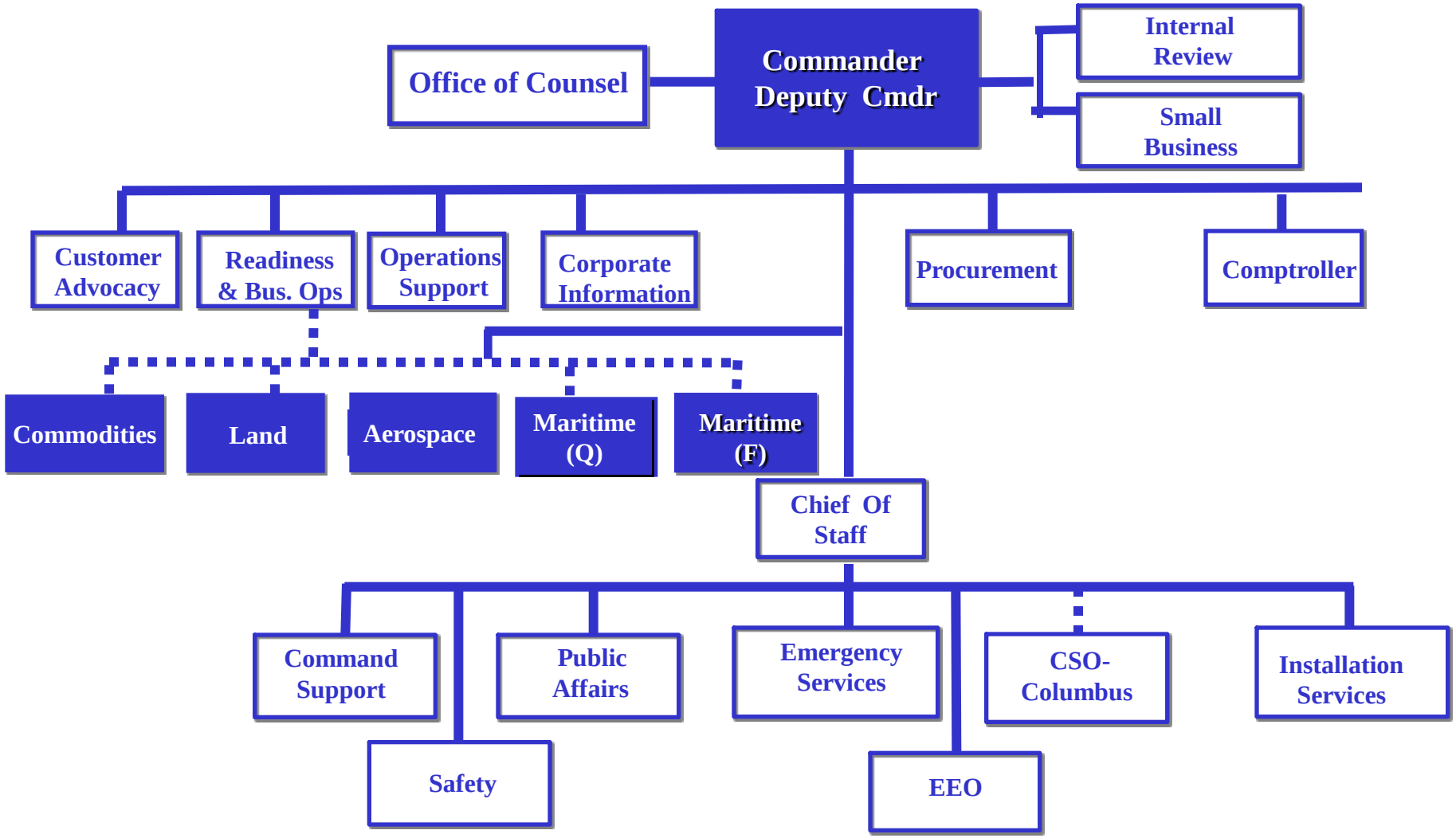


1.1M Requisitions / $486.5M

Organizational Commitment

To Readiness

Organizational Structure



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Readiness & Business Operations

Commodities

- Active Devices Unit
- Electrical Devices Unit
- Passive Devices Unit
- Commodities Corporate Unit

Land

- Ground Transport
- Combat Vehicles Engineering Spt
- Readiness
- Weapon Sys Support
- Tailored Support Unit

Aerospace

- Transports, Bombers & Helicopters
- Fighters & Trainers
- Readiness
- Tailored Support Unit

Maritime

- Surface Combatant
- Subsurface Small Craft
- Readiness
- Tailored Support Unit

Weapon System Support Doctrine / Organization

DSCC

- Weapon System Vice Item Focused

- Five Weapon System Groups: Land, Maritime (Q/F), Aerospace, Electronics

- 14 Weapon System Support Managers (WSSMs)

One Face to the Maritime, Land & Missile Customer!

Commodities Group

- Different Strategy
  - Federal Supply Class vs. Weapon System
  - Face To Industry vs. Face To Customer

- Multifunctional Teams Managing Federal Supply Classes (e.g. Connectors)

DSCC TOMMOROW

DLA's "M Sisters"

Business Systems Modernization (BSM)

Customer Relationship Management (CRM)

Supplier Relationship Management (SRM)

Customer Relationship Management

Our Reason For Being

DSCC

Weapon Systems Support Management

Weapon Systems Supported

HEMTT

M1 TANK

AAV

M9 ACE

M88A1

PLS

WOLVERINE

HET

AVENGER

Total Land Weapon Systems 551

LAND CUSTOMER OPERATIONS PROPOSED ORGANIZATIONAL STRUCTURE

DSCC

Director Customer Ops

Customer Facing Div.

- Operational Force Cell Group – Army
- Operational Force Cell Group – USMC
- Industrial Cell Group – Army
- Industrial Cell Group – USMC
- Land Other Cell

Readiness Officer

- Eng Spt Equip — M9 ACE (A) SEE (A), ETC.
- TAC Veh I — HMMWV (A/M) , ASV/HMT (A), STRYKER (A), FMTV (A)
- TAC Veh II — HET (A), PLS (A), ROWPU(A/M), HEMTT (A), LVS (M), HTV (A/M)
- Grd Cbt I — BFVS (A), M113 (A)
- Grd Cbt II — M1 (A/M), M88 (A/M)
- Grd Cbt III — AAV (M), LAV (M), AAAV (M), ETC.
- Field Arty — M198 (A/M), M109 (A), FAASV (A), M155 (A), S. ARMS(A/M)
- Air Def Missile — Patriot (A), TOW (A/M), ETC.

Customer Planning Div.

Customer Support Div.

IPT

IPT

TBD

- Call Center
- Customer Analysts Cell

MARITIME CUSTOMER OPERATIONS PROPOSED ORGANIZATIONAL STRUCTURE

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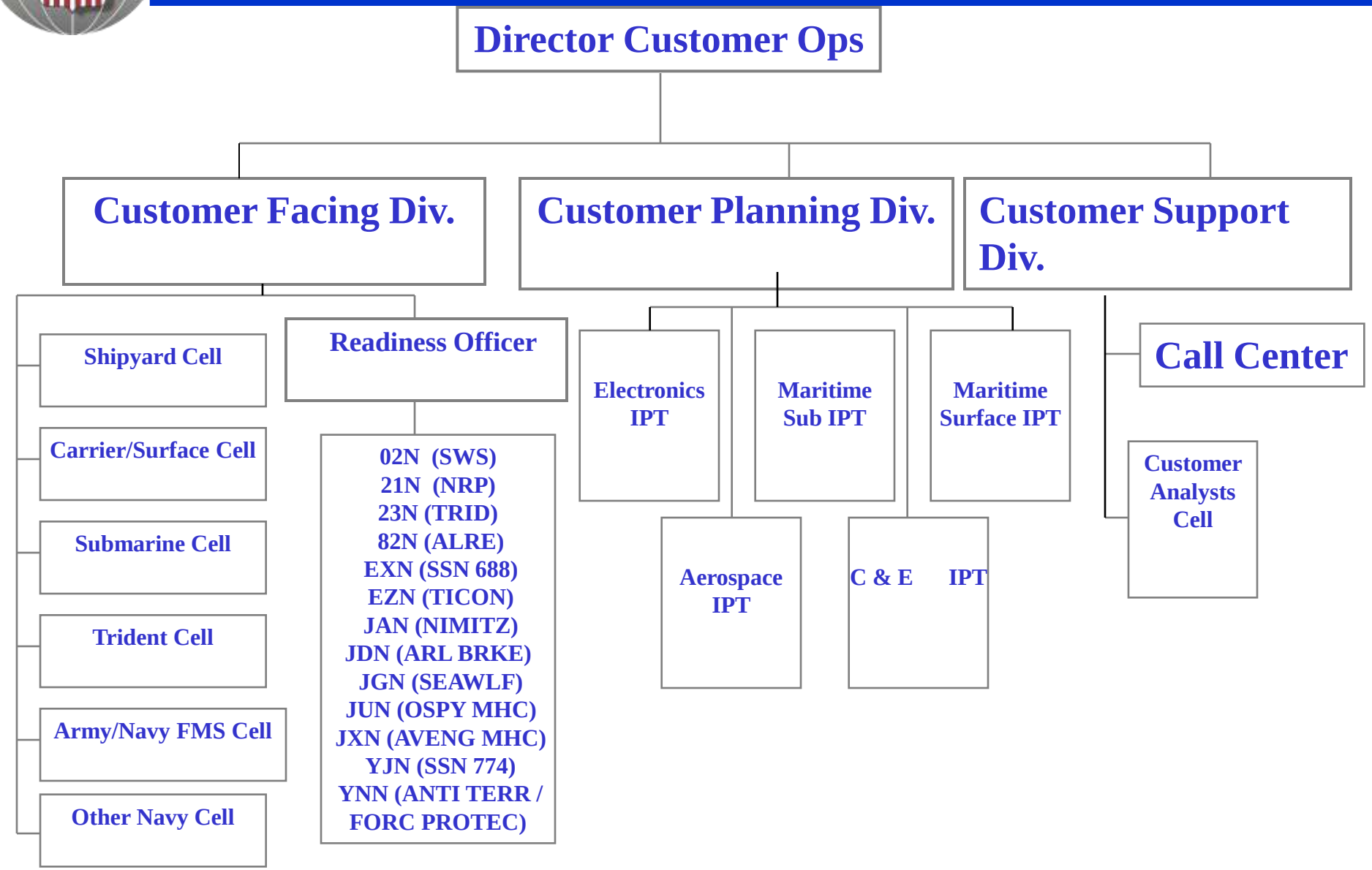
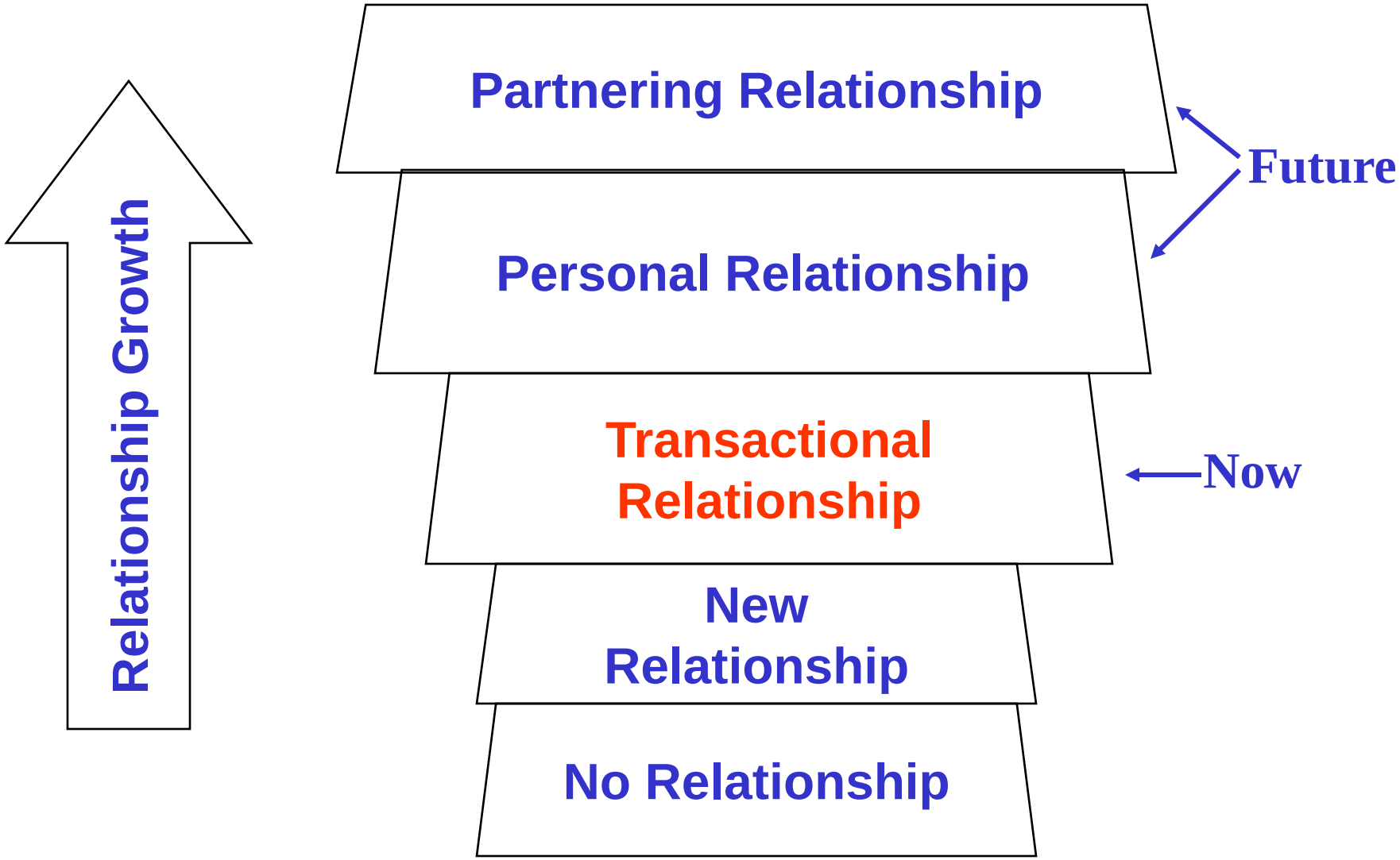


Multiple Levels of Customer Relationships



Source: LMI Research.

Supplier Relationship Management

Workload Stats – FY02

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- 588,421 Award Actions
- 99.7% Award Actions Under $100,000
- Competitive Solicitations
  - 87.3% Of Dollars
  - 87.5% Of Actions

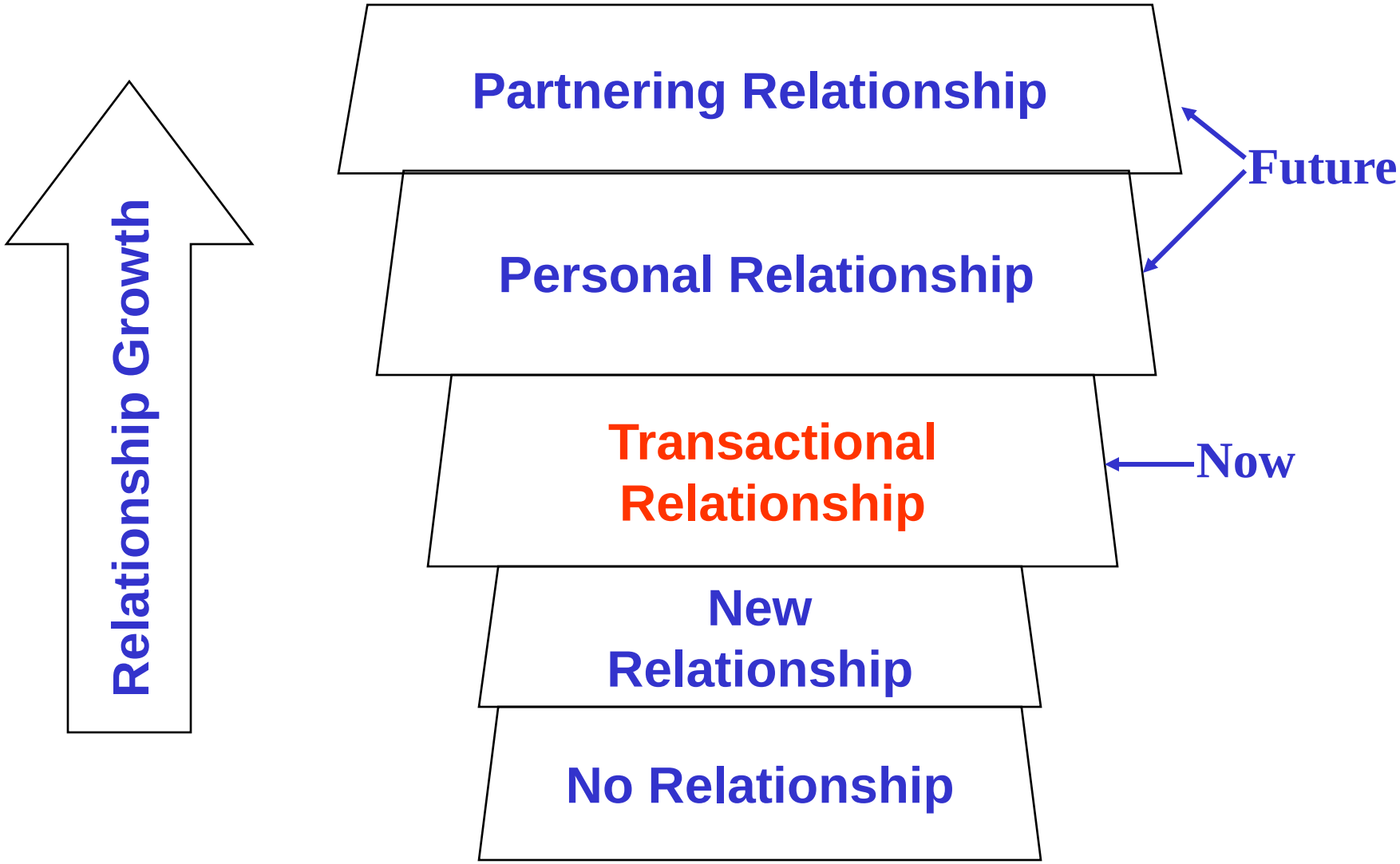
❖ DLA Recognized As Top Performing Major Defense Agency For FY2002

DSCC Products Procured Most Active Past 12 Months

- Values, Nonpowered (FSC4820) = $108.4 Mil
- Fittings & Specialties (FSC4730) = $98.8 Mil
- Misc. Power Transmission Equipment (FSC3040) = $88.1 Mil
- Switches = (FSC5930) $78.1 Mil
- Hose & Tubing, Flexible (FSC4720) = $71.0 Mil
- Vehicle Brake, Steer Axle, Wheel & Track Parts (FSC2530) = $67.7 Mil
- Pipe & Tube = (FSC4710) $56.2 Mil
- Values, Powered (FSC4810) = $55.1 Mil
- Vehicle Furniture & Accessories (FSC2540) = $52.5 Mil

Note: Some Other Very Active Product Groups = Gun Parts, Hand Pumps, Gears, Connectors, Other Electronic Components

Multiple Levels of Supplier Relationships



Source: LMI Research.

Business Vision — "A Value Added Broker of Suppliers for Materials and Services"

From		*To*
Reliance on inventories	→	*Reliance on Industry*
Management of parts	→	*Management of Relationships*
Managing processes	→	*Integrating supply chains*

Maintain a Balance in Socioeconomic Programs

1. Buy commercial supply chains where they exist
2. Build virtual chains where the pieces exist
3. Retool acquisitions consistent with the vendor base
4. Integrate organic chain when it must be used

Utilize Commercial Sector Experts

Targets of Opportunity

Strategic Materiel Sourcing

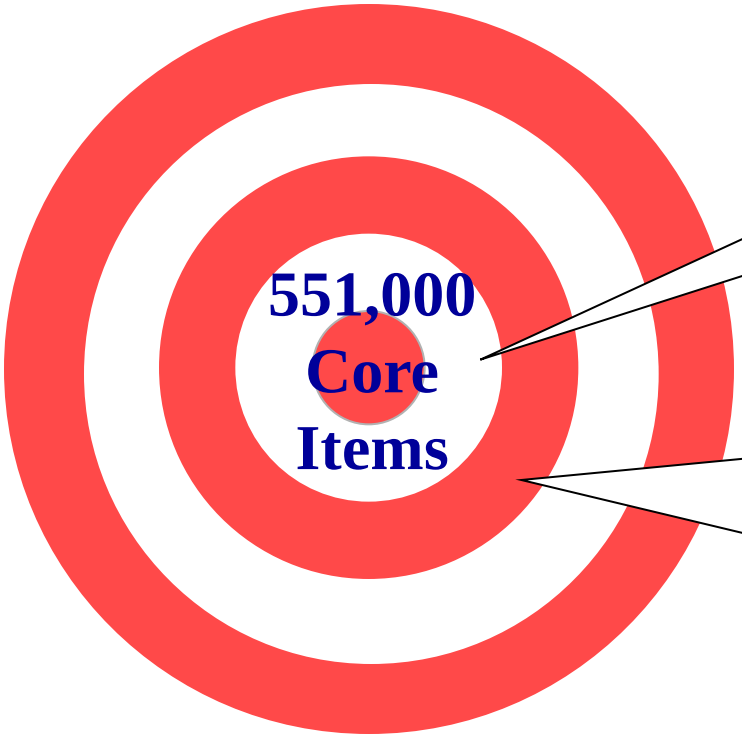
- -- Demand/spend
- -- Readiness factors
- -- BSM concept demo

Strategic Supplier Alliance

- -- Large annual sales
- -- Multiple customer support requirements
- -- Strategic partnering

Strategic Materiel Sourcing

DLA's Item Grouping Tool



DEMAND/SPEND

2% of items with 80% of sales

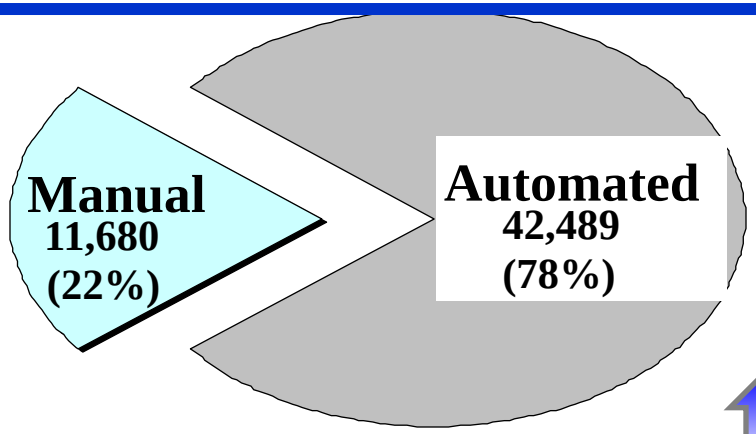
READINESS FACTORS

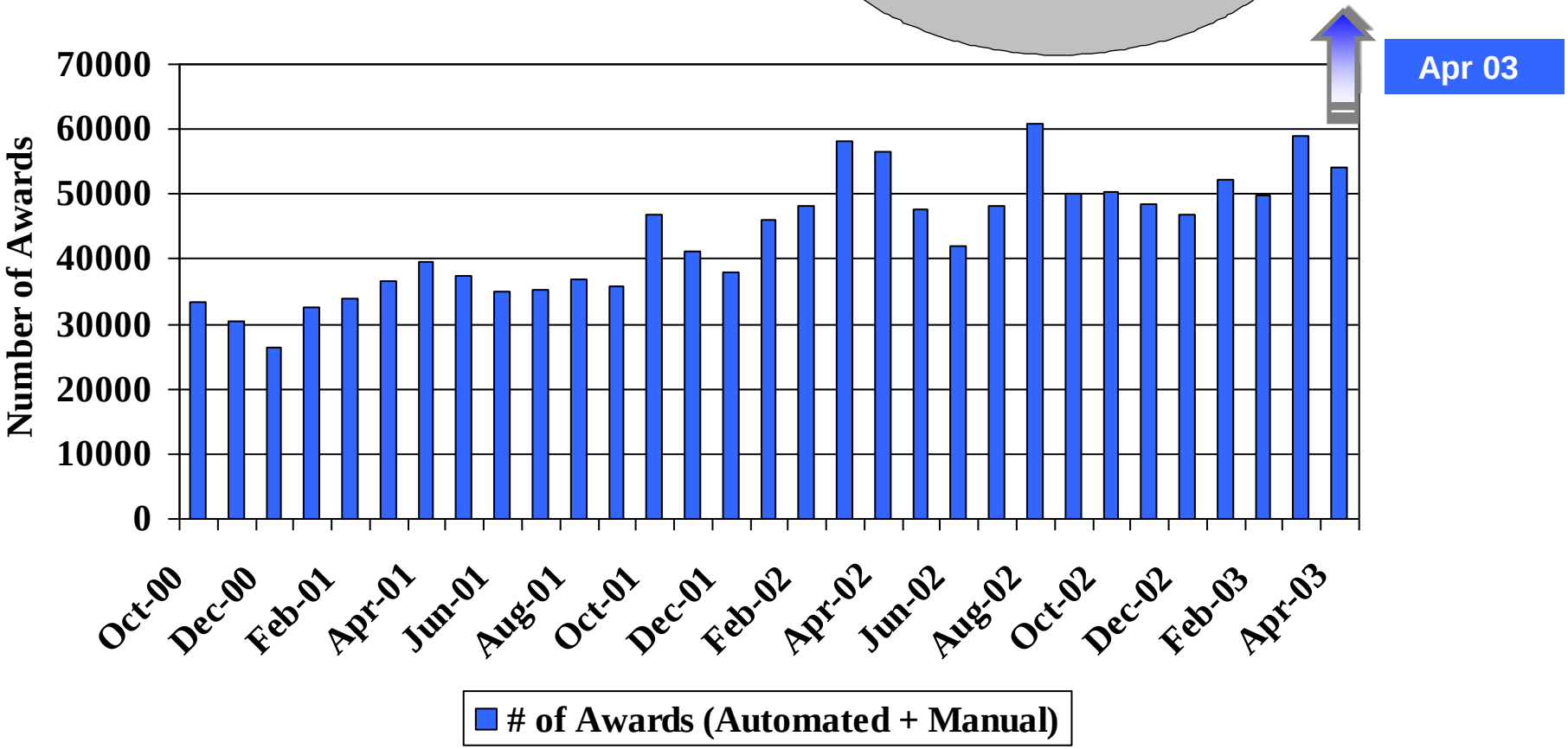
Surge & sustainment items, Not Mission Capable drivers and Weapon System Identifier Code & critical items with high Production Lead Time

Strategic Materiel Sourcing Groups Items for Placement on Contract

Standard Long Term Contracts	**Corporate Contract**	**Prime Vendor Virtual Prime Vendor**	**Strategic Supplier Alliances**

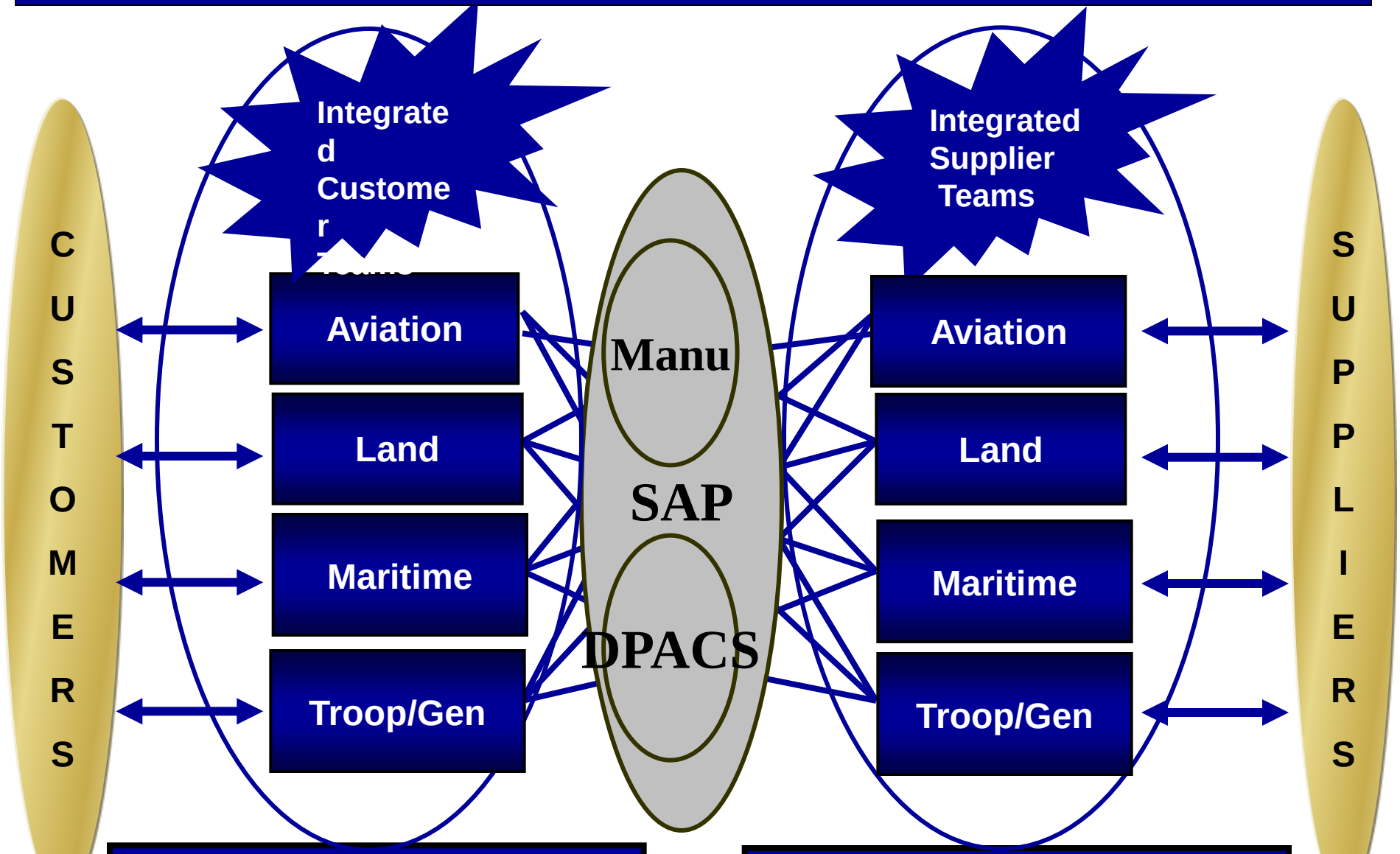
Automated Award Actions





Business System Modernization (BSM)

"BSM = Helping Us To Better Manage Our Business"



This Is New Stuff For Us

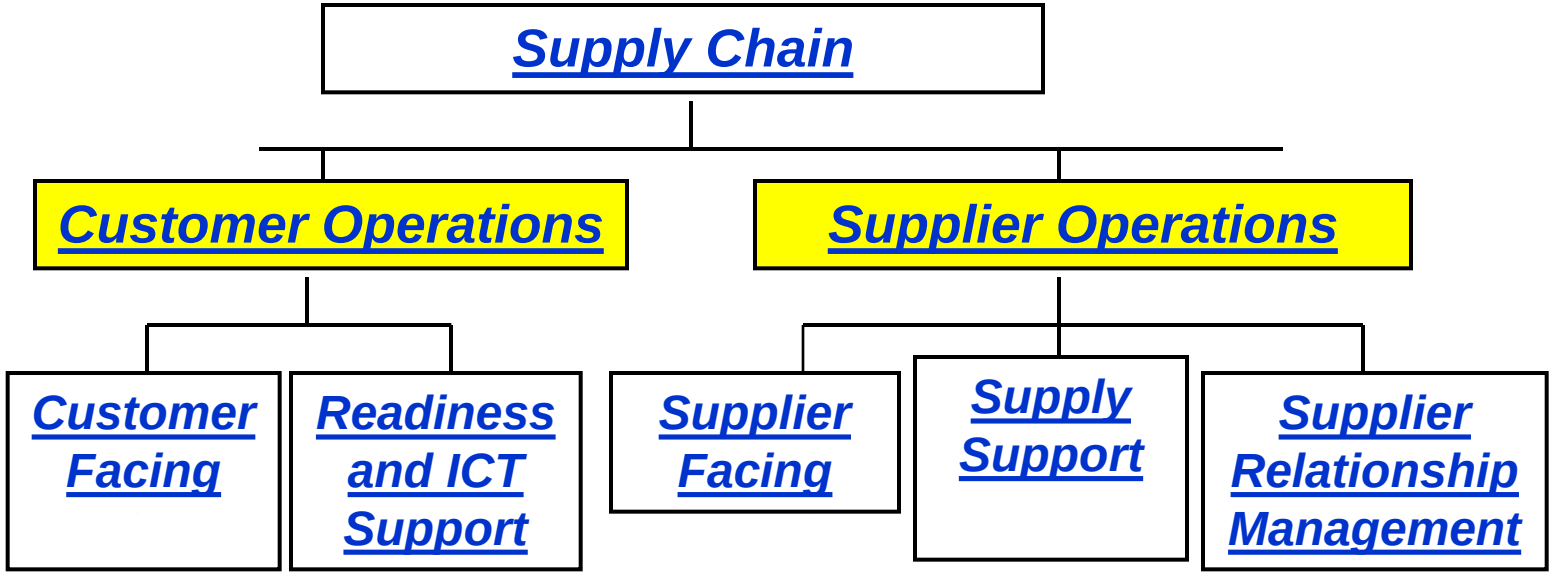
We Know How To Buy !!

DSCC Organizational Realignment

Standard Organization Structure

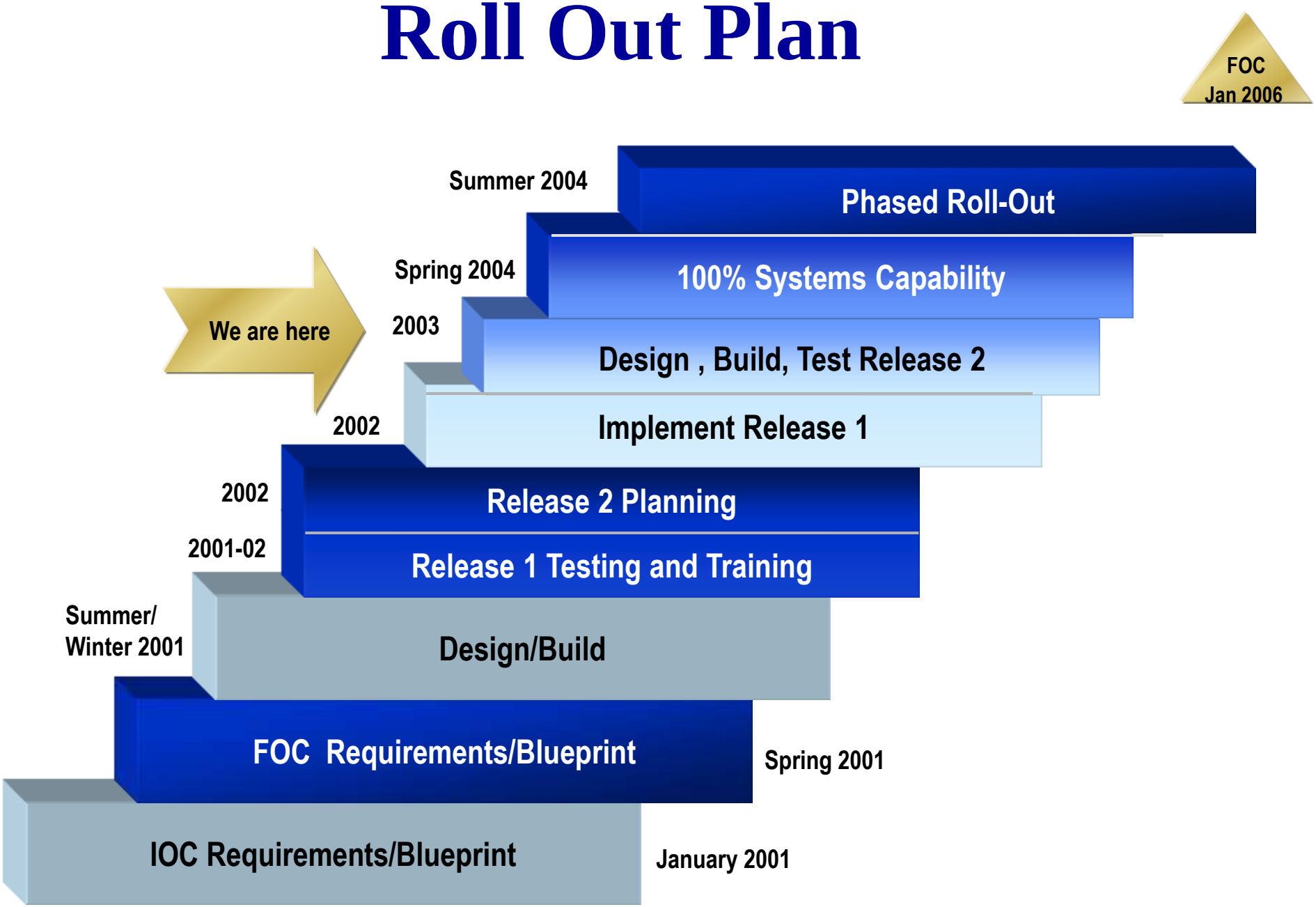
DSCC

CUSTOMER



SUPPLIER

Roll Out Plan



Summary

- **Today:**
  - Weapon System & Federal Supply Class Focus
  - Case For Change – Single Up Organizational Alignment Across Enterprise

- **Tomorrow:**
  - Comprehensive Supply Chain Management
  - Collaborative Partnering With Key/Major Suppliers and Customers

- Improved Support To War Fighter!!